# **Kentucky Progress Report**

STATE ACTIONS PROTECTING PATIENTS IN THE EXCHANGE

# **OVERVIEW**

States vary in terms of the patient-centeredness of their health insurance markets. While federal rules set minimum requirements for consumer protections, some states have acted to make their markets more patient-focused. This scorecard evaluates states based on five key areas that assess patient-friendliness of their insurance markets to promote policies that best protect patients.

# **FIVE PATIENT-FOCUSED PRINCIPLES**

## **NON-DISCRIMINATION**

To ensure cost sharing and other plan designs do not discriminate or impede access to care.

- No state action to limit discrimination.
- Two unique platinum plans in the 2015 exchange.
- No state action on provider network requirements.
- The premium for the 2<sup>nd</sup> lowest cost silver plan is 3% higher in 2015 than it was in 2014.<sup>2</sup>

For non-discrimination metrics, relative to other states, Kentucky is an



Average-Performing State

# **TRANSPARENCY**

To promote better consumer access to information about covered services and costs in exchange plans.

- Kentucky's website has a provider search tool, a calculator to estimate tax credit amounts, links to plans' provider directories and formularies, and allows consumers to filter plan options. The website lacks a formulary search tool.
- No state action regarding contracting requirements for plan information transparency.

For transparency metrics, relative to other states, Kentucky is an



## **KENTUCKY HIGHLIGHTS**

Kentucky established a state-based exchange, called <u>Kynect</u>.

In the 2014 plan year, 83,000 Kentuckians selected an exchange plan through Kynect. About 32% of Kentucky residents who are eligible for exchange coverage enrolled in an exchange plan in 2014.<sup>1</sup>

Kentucky expanded Medicaid, effective in 2014.

#### **PROGRESS LEGEND**

This report measures states using two methods of evaluation:

First, the report measures a state's performance on a series of metrics related to the five principles.

- Beneficial for Patients
- Neutral for Patients
- Negative for Patients

Second, the report compares a state's aggregate performance on all metrics within each principle to other states' performance on these same metrics.



Low-Performing

#### STATE OVERSIGHT

To ensure all health insurance exchange plans meet applicable requirements.

- Active purchasing—the state actively negotiates with plans to participate in the exchange.
- No state action regarding contracting requirements for exchange participation.
- Its effective rate review program allows the state to manage premium increases.3
- Eight carriers in the 2015 exchange market.

For state-oversight metrics, relative to other states, Kentucky is an



# **UNIFORMITY**

To create standards to make it easier for patients to understand and compare exchange plans.

- No state action to standardize benefit designs.
- Kentucky does not currently have a quality rating system in place for the 2015 plan year, and there are no details available on plans to develop a quality rating system.
- No state action on standardized display of plan information.

For uniformity metrics, relative to other states, Kentucky is a



#### **CONTINUITY OF CARE**

To broaden sources of coverage and protect patients transitioning between plans.

- No state action on continuity-of-care requirements.4
- Kentucky expanded Medicaid, which now covers an estimated 467,000 people in the state.

For continuity-of-care metrics, relative to other states, Kentucky is an



# A MORE PATIENT-FOCUSED KENTUCKY MARKETPLACE

Kentucky has achieved considerable success in fostering a patient-focused market, as they have taken numerous state actions, beyond the federal requirements, that better protect patients.

However, Kentucky has not exercised its full authority to regulate the exchange to promote patient protections. Through legislative or other state action, Kentucky could standardize benefit designs or plan benefit materials, as well as require more robust provider networks. Patients would benefit from the development of quality rating measures to better inform plan selection. The state also could consider oversight activities that would screen exchange plans for discrimination and enhance transparency of plan documents. Additionally, there are few platinum plans offered in the state, limiting options for the people who would benefit mostthose with chronic conditions and disabilities. Furthermore, Kentucky could take actions to establish continuity-of-care requirements to help patients maintain access to care.

# **METHODOLOGY**

Data by Avalere Health as of January 1, 2015. Avalere maintains a proprietary database of state policy developments for all 50 states and DC. Avalere also used key resources from publicly available websites, cited where applicable. Avalere conducted a focused review of state exchange insurance markets; this assessment is not intended to be a comprehensive review of state insurance markets. Avalere only included finalized actions established in the state, and did not include proposed measures or actions.

For definitions of key terms, see the National Health Council's Putting Patients First glossary.

- 1 Kaiser Family Foundation, "Estimated Number of Individuals Eligible for Financial Assistance through the Marketplaces," November, 2014, accessed via: <a href="http://kff.org/other/state-indicator/estimated-number-of-individuals-eligible-for-premium-tax-credits-through-the-marketplaces/">http://kff.org/other/state-indicator/estimated-number-of-individuals-eligible-for-premium-tax-credits-through-the-marketplaces/</a>
- 2 Kaiser Family Foundation, "Analysis of 2015 Premium Changes in the Affordable Care Act's Health Insurance Marketplaces," January 06, 2015, accessed via: <a href="http://kff.org/health-reform/issue-brief/analysis-of-2015-premium-changes-in-the-affordable-care-acts-health-insurance-marketplaces/">http://kff.org/health-reform/issue-brief/analysis-of-2015-premium-changes-in-the-affordable-care-acts-health-insurance-marketplaces/</a>
- 3 The Center for Consumer Information & Insurance Oversight, "State Effective Rate Review Programs," April 16, 2014, accessed via: http://www.cms.gov/CCIIO/Resources/Fact-Sheets-and-FAQs/rate review fact sheet.html
- 4 Families USA, "Standards for Health Insurance Provider Networks: Examples from the States," November 2014, accessed via: <a href="http://familiesusa.org/sites/default/files/product\_documents/ACT\_Network%20Adequacy%20Brief\_final\_web.pdf">http://familiesusa.org/sites/default/files/product\_documents/ACT\_Network%20Adequacy%20Brief\_final\_web.pdf</a>

